Veza for Salesforce

Veza integrates with both Salesforce and Salesforce Commerce Cloud to provide fine-grained access visibility, enabling organizations to discover who has access to what and why across every identity and role. With Veza, identity and security teams can enforce least privilege, eliminate unnecessary access, and maintain compliance with confidence.

Veza allows you to definitively answer the question of:

Who can take **what action** on **data** in Salesforce?

Access Challenges in Salesforce & Commerce Cloud

01 **Excessive Access to Sensitive Data**
Users often retain access to high-value objects like Opportunities, Accounts, or Commerce data long after it's needed.

02 **Complex Role Hierarchies**
Nested roles, permission set groups, and unmanaged delegations make true access paths difficult to trace.

03 **Fragmented Access Governance**
Separate administration planes between core Salesforce and Commerce Cloud create silos in visibility and policy enforcement.
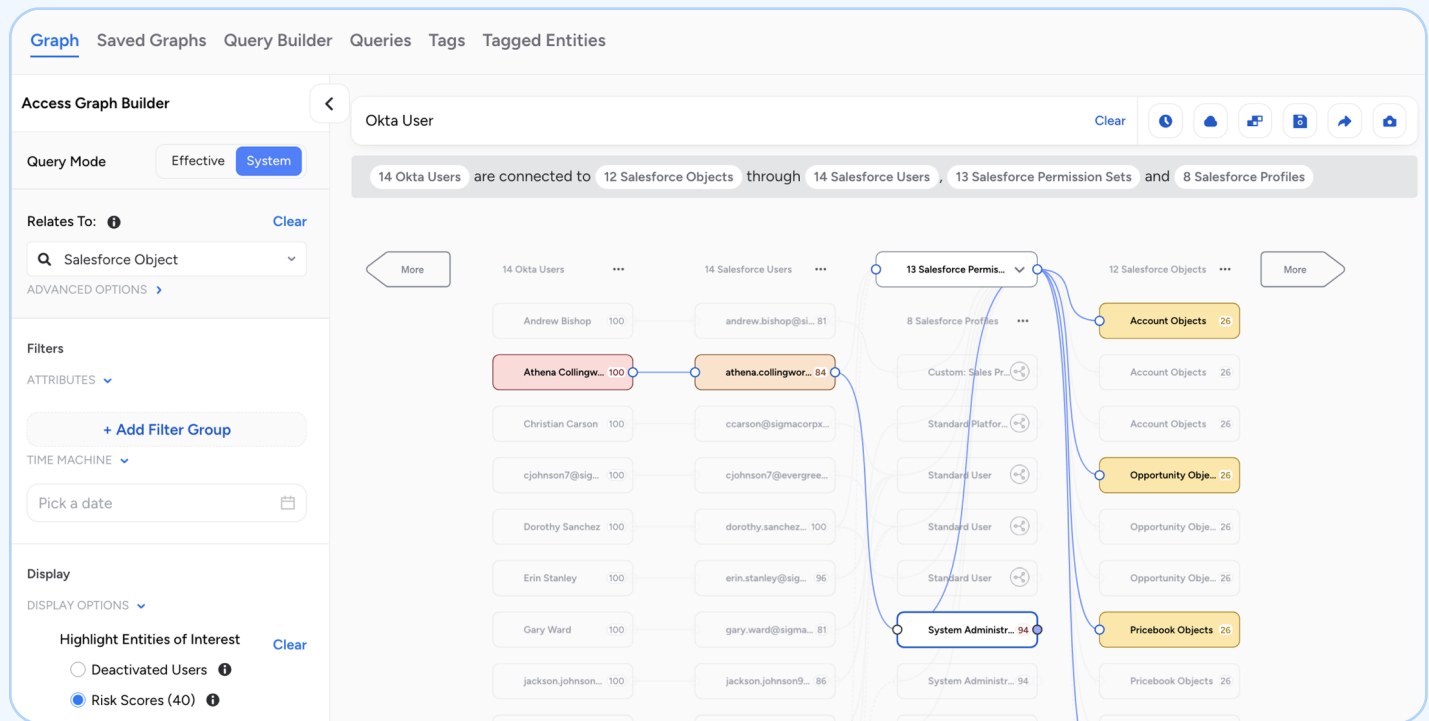
04 **Limited Audit Readiness**
Native tools lack centralized visibility and do not support real-time, fine-grained audit reporting.

How Veza can help

Veza is powered by its Access Graph, which gives organizations the ability to visualize access relationships between all identities and systems by connecting users, groups, roles, and permissions.

Key benefits

Unified Visibility
Gain a single-pane-of-glass view of users, roles, profiles, and permissions across both Salesforce and Commerce Cloud.

Fine-Grained Audit Trails
Enable policy enforcement and generate detailed reports for SOX, GDPR, PCI DSS, and internal frameworks.

Access Risk Detection
Surface dormant, over-permissioned, or misconfigured identities, whether human or service accounts.

Faster Compliance
Accelerate access reviews and simplify reporting with automated insights and exportable documentation.

Key features

- Discover user > profile > permission set > object access relationships

- Visualize access with Veza's Access Graph

- Identify risky access to sensitive CRM and Commerce Cloud data

- Detect inactive, locked, or non-human accounts with elevated privileges

- Monitor permission changes in near real-time

- Simplify compliance reporting and accelerate audits

Why Veza for Salesforce & Commerce Cloud

Challenge	Veza Advantage
Inconsistent access governance across CRM and Commerce	Unified visibility across both platforms
Complex permission models and role inheritance	Access Graph simplifies who has access to what
Admin overreach and stale privileges	Identify and remove risky or excessive access
Manual compliance reporting	Automate reviews and build audit-ready reports

Technical Overview: Supported Entities

Salesforce Core (CRM)

Users: Email, status, login history, MFA.

Profiles: Assigned profiles, object and field-level access.

Permission Sets: Group membership, delegation status.

Roles & Groups: Hierarchies, manager access, inherited permissions, Apex Classes, Visualforce Pages, and Connected Apps

Salesforce Commerce Cloud

Users: Login, email, locked status, last login

Roles: Description, user manager privileges

Permissions: Type (module, functional, locale), access level (read-only, access)

Sites: ID, description